Using your EMR to improve patient care

**Does good data equal good medicine?**

In 2013 Canada Health Infoway published a study on the benefits of EMR use. Their research showed that “Advanced use of EMRs can improve health outcomes and patient safety through preventive care and chronic disease management (CDM).”

**Did you know you can use your EMR to:**

- Identify people with an active or potential chronic disease
- Target services to patients based on their level of risk
- Consistently record disease-specific clinical results leading to better clinical decision-making
- Improve screening and testing by tracking and trending results supported by the use of reminders, flags and alerts
- Modify patient behavior about their chronic disease and compliance with self-management
- Improve adherence to evidence-based outcomes and clinical guidelines

*Source: The emerging benefits of electronic medical record use in community-based care, PwC, 2013*

**Do you use your EMR to identify chronic disease patients?**

**Manitoba Health and Manitoba eHealth can help you understand your CDM data**

Your clinic will qualify to receive the Comparative Analytic Report from Manitoba Health after six successful monthly data extract submissions. This report provides you with information on your CDM population and compares your data to all clinics submitting to the repository. Learn more in our new video described below.

**Comparative Analytic Reports: Driving information from your C.A.R.**

This video will illustrate how your clinic can drive information from your Comparative Analytic Report. Manitoba Health will walk you through a sample report demonstrating practical ways your clinic can analyze the report to improve the way you provide care for your patients.

The video includes information from Manitoba eHealth on tools and resources clinics may use to better understand their EMR data and leverage information to improve patient outcomes.
Do you want to improve your EMR use?

The Manitoba Peer-to-Peer Network can help. We offer supports and services for health-care professionals looking to improve the management of patient care with an EMR or other digital health technologies. View our latest EMR Tips & Tricks videos that focus on optimizing use of your EMR and assist you in better understanding your EMR data.

Elsie Duff, a Nurse Practitioner (NP) Peer Supporter, highlights features and workflow relevant to NPs in clinical practice. She uses encounter notes to quickly access patient information from multiple providers to assist with her diagnostic reasoning, and uses alerts in her EMR to flag outstanding patient-care activities.

Watch this video from Marc Desjardins, one of our Peer Supporters who is an advanced Jo CokeMed user, to learn about the searching and reporting functionality in Freedom Paperless Office. This posting covers the basics, but the concepts can be used for more advanced reporting, helping you learn more about your patient population and your EMR data.

Listen to Dr. Amanda Condon, one of our physician Peer Supporters, as she shares her favourite shortcuts in Accuro that optimize her EMR use. Learn about ways to organize patient data and features that support efficient workflows to help you use your EMR better and assist with improved quality of care.

Planning is underway for our fall events. Proposed topics include:

- Reports and query building
- EMR workflows
- Chronic disease management
- Administrative efficiencies
- Referral management and tracking
- Improving patient access
- Organizing your EMR information
- Tasks, alerts and e-messaging
- Macros, glossaries and templates

Upcoming upgrade for eChart Manitoba

EChart Manitoba is now being used by more than 470 sites across the province and has become an important tool for many EMR users. EChart pulls together information from many existing sources including patient demographics, filled drug prescriptions, immunizations, lab results and X-ray reports. To provide the best possible access to vital patient information we are upgrading our system in the coming weeks. Users will notice a variety of small changes in the system including compatibility with Internet Explorer - Version 9 or lower. Call us at 1-855-203-4528 or email us at echart@manitoba-ehealth.ca to request access to eChart Manitoba, and to learn how it can connect to your Manitoba Approved EMR.

Visit www.manitoba-ehealth.ca/emr.html for more information and resources.