

## FACT SHEET

### Manitoba Nursing Peer-to-Peer Network

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#### **Summary**

Manitoba's Nursing Peer-to-Peer Network provides a defined structure and opportunity for Nursing Peer Leaders to support health provider colleagues in the implementation, engagement and use of clinical information systems within the practice setting.

#### **Purpose**

The primary objective of the Nursing Peer-to-Peer Network is to accelerate the adoption of Electronic Health Records (EHRs) and related technologies within clinical practice settings, through direct sharing of experience and knowledge among peer nurses.

Secondary objectives of the project are to:

- Share best practices in implementation and optimal use of technology, within Manitoba and with the Regional Peer-to-Peer Network;
- Provide a forum (as a Manitoba Network) to link and align Manitoba eHealth projects from a nursing point of view; and
- Collaborate with Canada Health Infoway to enable an environment that accelerates the adoption and integration of information technology toward improving clinical care outcomes.


#### **Who Benefits**

Those who benefit as a result of the Nursing Peer-to-Peer Network include Manitoba nurses and nurse managers including their staff that are engaged in and impacted by clinical systems initiatives across all health care sectors and settings.

#### **Benefits**

Nurses across the province will benefit and realize efficiencies from Nursing Peer Leaders.

The role/responsibility of the Nursing Peer Leader is to:

- Answer questions from those in "contemplative" and "preparation" modes about the impacts, benefits, and optimal use of technology in their practice setting;
  - Identify common and unique barriers and exchange advice on the application of health care technology solutions;
  - Provide advice and lessons learned on implementation and change management strategies;
  - Navigate across provincial projects to facilitate demonstrations and visit sites where successful implementations have occurred;
  - Provide strategic support or assistance on an individual and group basis; and
  - Act as a point of resource for Pan Canadian initiatives and share information.
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## Activities of the Nursing Peer Leader

Nursing Peer Leaders are responsible for various activities within their role that will depend upon the type of request. Requests include:

- **Contemplative:** when an organization or team are considering undertaking an information technology clinical project and need information, advice and guidance (i.e. group presentations and print materials).
- **Preparation:** when a project teams is being assembled and the planning has begun (i.e. provision of tools, processes and lessons learned from other clinical systems implementations, mentoring of engaged leaders and nurses).
- **Action:** when a project is in flight and consultative review or advice is requested (i.e. review and input into the planning for implementation and transition into operations).
- **General awareness:** through presence at conferences and the publication of an article in the RNJournal planned.

## Recruitment Process for Nursing Peer Leaders

- The recruitment process is through a nomination and selection process ending October 2009 (HPSEN members represent the source of nominations).
- Selection process is based on presence of required skills, experience and fit with the projects objectives.
- Representation from rural and urban Regional Health Authorities (RHA) is a pivotal focus.

## Project Timelines

The Nursing Peer-to-Peer Network project initiated October 2009 and is expected to be active for eight months, ending June 2010.

## Project Outputs

Key outputs of the Nursing Peer-to-Peer Network include:

- Documentation of numbers of nursing contacts made, various sectors nurses work within, contacts made through in-flight, forming or anticipated projects;
- Exhibit at Manitoba eHealth Conference (October 2009) and CRNM AGM (May 2010);
- Article submission for CRNM publication 'RNJournal' (Peers); and
- Analysis summary of evaluation from Nursing Peer Leader engagements.

## Contacts

For more information about the Nursing Peer-to-Peer Network, contact:

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