

Manitoba Nursing Peer-to-Peer Network

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Project Management Office
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What is the Nursing Peer to Peer Network?

- An end user strategy initiative of Canada Health Infoway (Infoway) to accelerate the adoption of information technology within clinical practice settings, through direct sharing of knowledge and experience and among peer nurses



Introduction to peer-to-peer networks

- Provides the structure and opportunity for nursing peer leaders to support their colleagues in the engagement and use of electronic health information
- Assists nurses to enable an environment that accelerates adoption and integration of information technology toward improving clinical care outcomes
- Facilitates the opportunity for nurses to respond to questions, offer recommendations and provide strategic support about the optimal use of technology in a practical setting for peer leaders in a contemplative or preparation mode



Objectives for peer to peer network

- 🅔 To share best practices in implementation and optimal use of technology, within Manitoba and with the regional nursing peer-to-peer network
- 🅔 To provide a forum to link and align Manitoba eHealth projects to a nursing point of view
- 🅔 To collaborate with Infoway and share benefits of the program that enabled clinical adoption and clinical transformation within healthcare using IT to improve clinical care outcomes



Role of nursing peer leaders

- ④ Answer questions from those in “contemplative” and “preparation” modes about the impacts, benefits, and optimal use of technology in their practice setting
- ④ Identify common and unique barriers and exchange advice on the application as it relates to health care
- ④ Provide advice and lessons learned on implementation and change management strategies
- ④ Arrange for site visits and facilitate demonstrations of electronic health care applications
- ④ Provide strategic support or assistance on an individual and group basis



Nursing peer leader services

- 🅔 Support peers in the use of technology in a practice setting
- 🅔 Share personal experiences with implementing and using electronic records
- 🅔 Promote proven benefits of using electronic records
- 🅔 Facilitate access to activation strategies and operational support
- 🅔 Act as a point of resource for Pan Canadian initiatives and share information
- 🅔 Work collaboratively with Canada Health Infoway, Manitoba Health, Manitoba RHAs and other health care providers to improve and promote the use of information technology in health care



Changes to clinical practice

- 🅔 Engagement is achieved through the manager's leadership, support and approval
- 🅔 Review impact on nursing and opportunities for nursing engagement
- 🅔 Communicate the benefits to nursing practice and patient care
- 🅔 Discuss methods for building commitment and engagement of nurses
- 🅔 Adoption through buy-in



Who do we assist?

- Nurse managers
- Nurse practitioners
- Nursing staff
- Acute care
- Community care
- Requests from other sectors welcome



How we assist with change management activities

- 🅔 Inform and share with colleagues the need for intentional change management strategy and activities with initiatives
- 🅔 Assist with the identification of key stakeholders
- 🅔 Consult in the development of a Change Management strategy
- 🅔 Promote and providing tools for readiness assessments – organizational and individual
- 🅔 Consult with the leaders of project working groups
- 🅔 Assist clinical leader's of a project to understand the how and why of being a communication vehicle for their project
- 🅔 Facilitate the identification of barriers to change and strategize to overcome barriers



Manitoba's Nursing Peer Leaders

 Trish Bergal

WRHA

 Barb Cranston

Manitoba eHealth

 Gwendolyne Nyhof

MBTelehealth

 Myrna Pachal

Brandon RHA

 Norm Vigier

South Eastman RHA



How do I request a nursing peer leader?

The request intake process is:

- By email: nsgpeertopeer@manitoba-ehealth.ca
- By telephone: (204) 926-9131
- By request to a nursing peer leader

For more information, visit:

www.manitoba-ehealth.ca/NsgP2P.html



Questions

